

CARE NAVIGATING TO NOWHERE FINDING NO CARE

SPECIALISATION VERIFICATION FRAMEWORK (SVF)

The Specialisation Verification Framework (SVF) initiative has been implemented as part of the Commonwealth Department of Health and Care response to the final report of the Royal Commission into Aged Care Quality and Safety. The SVF found that more should be done to improve the accuracy of information entered by aged care providers in My Aged Care's 'Find a Provider' tool. This includes independent verification of claims to specialise in the case of people with diverse backgrounds and life experiences.

CURRENT VERIFIED SERVICES FOR CARE LEAVERS

1,025

Outlets claimed on My Aged Care to deliver specialised care for Care Leavers.

4

Applications were submitted after the SVF was introduced: two for Care Leavers and two for children separated from parents by forced adoption.

4

Applications made were either rejected or withdrawn.

0

Applications to provide specialised care for Care Leavers have been verified as of August 2024.

WHAT DOES THIS MEAN FOR CARE LEAVERS?

In 2021, a survey was undertaken of 38 Service Providers who claimed to provide specialised services to Care Leavers on My Aged Care.

100% of those surveyed revealed that they were unfamiliar with the term 'Care Leavers', and that no specialised services were provided.

CARE FINDERS PROGRAM

The Care Finder program assists those who are eligible for government-funded aged care services and require intensive support to interact with My Aged Care, access aged care services and connect with other community supports.

BARRIERS TO THE CARE FINDERS PROGRAM FOR CARE LEAVERS

Although the Care Finders program is a positive initiative, this program is inequitable, unjust and misleading for Care Leavers.

There are no Care Finders that can adequately recommend services that are appropriate to Care Leavers unique needs, because **such services simply do not exist**, leaving the Care Leavers to navigate to nowhere.